

Hometown America Presents **ONE CALL NOW!**

In a crisis, communication is only as good as its delivery speed. That's why Hometown America is introducing **ONE CALL NOW** to send messages instantly to our residents during an emergency or disaster recovery situation. Our new alert system will enable the community office to send recorded phone messages, text messages and/or emails to the resident contact information on file. The system also allows for two-way emergency communication, meaning residents may respond by pressing "1" or "2." This will allow us to adjust our emergency response plan based on real-time feedback.

The community office will be sending out a test call on **Monday, August 26, 2019**. If you wish to receive text message alerts, you are required to "opt in" by texting **ALERT** to **22300**. If you desire to "opt out" at any point, you may text **STOP** to **22300**, but this will put you at risk of not receiving time-sensitive information.

Hometown America strives to provide top-quality service during times of crisis and ONE CALL NOW will allow us to deliver this commitment.



HOMETOWN AMERICA
COMMUNITIES.